

IMPORTANT PRODUCT RECALL

LEGO BATMAN MOVIE PRESTIGE COSTUME SOLD AT SELFRIDGES

19 JULY 2017





Seller

Products

Selfridges

Lego Batman Movie Prestige costumes with Date Code
2606EF01 and style numbers: 23742G (Size L, 10 - 12), 23742K
(Size M, 7 - 8) and 23742L (Size S, 4 - 6)

We have been notified by the supplier (Jakks Pacific (UK) Ltd) that this product sold by Selfridges may not fully comply with applicable EU fire safety standards.

The recall is for approximately 340 pieces of Lego Batman Movie Prestige costumes with **Date Code** 2606EF01 printed on the front of the sewn label (located in the rear neckline) under the barcode. Only costume style numbers 23742G (Size L, 10 – 12), 23742K (Size M, 7 – 8) and 23742L (Size S, 4 – 6) with **Date Code** 2606EF01 are affected.



No other Lego Batman Movie costumes or any other Lego branded costumes are affected by this recall.

Whilst no problems have been reported to us, Jakks Pacific (UK) Ltd and Selfridges have taken the decision to recall the product specified in this notice.

This notice has been issued because we take the quality of our products sold by Selfridges very seriously and the safety of customers is our paramount priority.

What you should do:

If you have bought one of the affected Lego Batman Movie costumes detailed above from Selfridges, whether in store or online through Selfridges.com, we urge you to stop wearing it **IMMEDIATELY** and return it for a full refund or replacement.

You may return the product to Jakks Pacific (UK) Ltd who will provide you with either a full refund or a replacement. If you wish to return the product direct to Jakks Pacific (UK) Ltd via post or courier (associated costs to be paid by Jakks Pacific (UK) Ltd) please contact 01344 638 909 or via email at <u>uk-customerservice@jakks.net</u>. For further information please go to <u>www.jakks.com/recall</u>.

Alternatively, you may return the product to any Selfridges store and can contact our Customer Services team on 0800 123 400 (if calling within the UK) or +44 113 369 8040 (if calling from abroad) to arrange for a collection.

We would like to apologise to customers affected for any inconvenience caused. Customers who have a query should contact our Customer Services team:

If calling within the UK: 0800 123 400 / If calling from abroad: +44 113 369 8040