
Selfridges Environmental Policy

Policy publication date: August 2023

Next review date: August 2024

Introduction

We understand that using natural resources wisely will help us to build a truly sustainable business. Through working with our team members, partners, customers, and communities, we can take action to help protect our environment.



Let's Change the Way We Shop

With our vision to reinvent retail, we launched our sustainability strategy Project Earth in 2020 with a commitment to change the way we shop and the way we do business. It is built on three themes: driving a transition to more sustainable materials, exploring new business models, and challenging the mindsets of our partners and customers as well as our own teams, underpinned by our science-based targets and a commitment to net-zero carbon.

Find out more at www.selfridges.com/projectearth

In our operations, we strive to minimise our impact on the environment year on year. This means designing and operating our buildings with a focus on energy efficiency, waste reduction, recycling, and the use of low impact materials. Alongside, we are targeting carbon emissions across our operations as well as problematic packaging. Selfridges have held Carbon Trust standards, for carbon, water, and waste, since 2014 and in 2023 have achieved the Carbon Trust Route to Net Zero Standard Advancing certification.

Scope

This policy applies to:

- Our buildings
 - Our four stores (London, Birmingham, Exchange, Trafford);
 - Head office (Leicester)
- Distribution and logistics;
- Purchased packaging;
- Staff business travel;
- Supply chain.

Roles and responsibilities

The Selfridges' CEO has accountability and ultimate sign off for this policy. Activity will be driven by all team members, with support from the Sustainability team and environmental working groups, reporting into the Sustainability Steering Committee.

Communication

This policy will be communicated to staff via our internal communications channel. It will also be made available to members of the public via the Selfridges website and on request.

In delivering our commitment, we will:

- Comply with all relevant legislation.
- Set short-term and long-term targets to mitigate key environmental impacts associated with our activities.
- Ensure all staff have awareness of environmental management through training, promoting environmental leadership throughout our business.
- Enter a cycle of continual improvement, implementing new sustainability initiatives year on year that relate to our objectives.
- Continue to develop environmental strategies to meet our mid-, long-term targets.
- Communicate, both internally and externally, on progress towards our objectives and targets.

Our objectives



DRIVING AMBITIOUS CORPORATE CLIMATE ACTION



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Carbon

Scope 1&2

We are committed to a science-based target to reduce absolute scope 1 and 2 GHG (Greenhouse Gas) emissions 64% by 2030/31 from a 2018/19 base year. This is aligned with a scenario to limit global temperature rise to 1.5°C above pre-industrial levels.

The target follows a market-based approach, reflecting emissions associated with how we procure energy. As such, where we have direct control of energy procurement at our buildings, we will continue to purchase: 100% renewable electricity from a Renewable Energy Guarantees Origin (REGO) supplier

Scope 3

We are committed to a science-based target to reduce absolute scope 3 GHG emissions from purchased goods and services 30% by 2030/31 from a 2018/19 base year. We also commit that 10% of our suppliers by emissions covering logistics and capital goods will have science-based targets by 2024.

We are continuing to strengthen our GHG accounting to achieve greater accuracy in our overall scope 3 calculations and are committed to capturing, reviewing, and reducing emissions across all relevant scope 3 categories, including:

- **Purchased goods and services**
We continue to be engaged in circular activity, exploring, and embedding alternative models that reimagine the way we shop. Our Material Commitments have also identified a series of high impact materials and targets. We are delivering a tracking project and roadmap to meet these targets.
- **Distribution and logistics**
We have mapped a strategy in aim to tackle our footprint, working with our partners to drive down the current footprint of our distribution and e-commerce operations in line with science-based targets. We have a dashboard to measure progress from a 2018/19 base year.
- **Business travel**
We aim to eliminate unnecessary travel, encouraging sustainable options where possible.

Net-zero

As a signatory to The Climate Pledge, we are committed to achieving net-zero carbon emissions (scopes 1, 2 and 3) across our business by 2040. We are actively developing and implementing roadmaps to achieve this.

Energy

In line with our scope 1 and 2 emissions target, and to meet our year-on-year energy reduction targets, we will continue to identify and implement energy efficiency solutions. Alongside energy saving projects, we will continue to monitor usage across our buildings.

Purchased packaging

We provide guidance documentation to team members who are involved in the purchasing of packaging. Our overall priority is for purchased packaging to be designed for reduction, reuse, and recycling. Specific requirements, by packaging type, are captured under our material commitments.

Our current focus is reviewing and updating guidance and measurement for packaging in line with our Material Commitments.

Waste

Non-recyclable waste collected from our Oxford Street store has been diverted from landfill since 2014. We monitor waste generated throughout our operations, implementing reduction initiatives to tackle volumes produced. For instance, in 2022, we launched a naked click and collect scheme which has successfully reduced packaging wastage volumes.

We have full waste data across all stores, with the successful launch of weighing scales at our regional sites, and have set an overall business recycling rate of 70%. We also have individual targets per site. At Oxford Street, where we have an on-site waste sorting process, we have an ambitious recycling target of 75%.

Ultimately, we aim to minimise waste, reuse where possible, donate, repurpose, and recycle.

Sustainable Build

We continue to support design and construction teams in sourcing sustainable materials, identifying best practices to reduce waste and energy consumption through our Sustainable Build Guidelines. These guidelines are followed for Selfridges-delivered property projects and brand partner property projects. Last year we developed a scorecard to track the performance of projects against our guidelines. This year, we are trialling the scorecard on 5 Selfridges-led projects.

Policy revision

This policy will be reviewed annually and, where necessary, revised every year.
It may be amended at any time with the approval of the Sustainability Steering Committee.

Related documents

- Material Commitments
- Sustainable build guidelines
- Packaging guidelines
- Ethical trade requirement

